



# Company Policy

- Achieving the requirements, needs and expectations of our customers, to ensure they are fully satisfied with our products with the full commitment of the deadlines and contracts terms.
- Full commitment to the laws and legislations related to the company's activities to ensure the performance of the business in the most complete manners, taking into consideration external and internal factors and the requirements of interested parties.
- Implementation of the quality management system that meets the requirements of the international standard ISO 9001-2015 to ensure top levels of performance and product quality.
- Development and improvement of the products served by Faik.
- Continuous development of the skillful and technical level of the company's employees, with an emphasis on teamwork to enable them to provide the best levels of service to customers.
- Expanding the range and scope of products offered by the company to its customers.
  - Specify Annual goals, setting appropriate programs to achieve these goals for each activity, while updating them step by step.
  - Ensure that our policy is declared and understood at all levels of the company while making it available to customers and parties that deal with Faik.

We remain...

A stylized red signature of the word 'FAIK' in English and Arabic script 'فايق'.